



Partner with Cyber-Seniors

Cyber-Seniors welcomes seniors and volunteers from communities around the world to participate in our intergenerational programs. Seniors are able to access telephone tech-support in English, French and Spanish and participate in daily tech-training webinars – all free of charge. Teens, young adults and tech-savvy individuals who are looking for a fulfilling experience, can take the Cyber-Seniors Mentor Training Program and volunteer as a tech-mentor.

Cyber-Seniors also supports community organizations in delivering intergenerational programs for seniors and young people in their community. Whether you are considering starting a Cyber-Seniors program, wishing to enhance your current tech-training program or looking for experiential learning opportunities for your students, we offer a rich and wide array of resources and services to help you meet your organizational goals.

FREE Support to Community Partners During COVID-19

In response to COVID-19, we are providing organizations with FREE access to our program resources, including direct links from your website to ours, to create seamless access to our virtual programs for your members/residents/students. We have invested in state-of-the-art technology to ensure security, confidentiality and quality assurance and provide data back to organizations we partner with.

Organizations that Serve Seniors: Organizations can access hundreds of resources to help them set up and manage their own Cyber-Seniors Tech-training program, and/or work with us to deliver a virtual program within their community. We have trained thousands of volunteers to deliver the Cyber-Seniors program and invite you to tap into this valuable resource and use our customized scheduling system to ensure the best volunteer matches for your seniors. In addition, our system helps you monitor your program, collect data and administer impact surveys.

High Schools, University and Colleges: Incorporate Cyber-Seniors' Mentor Training and volunteer opportunities into your course curriculum, co-op and experiential-learning programs. We provide programming which consists of video lessons, learning activities and hand-in assignments, as well as tool kits to support students wishing to start their own Cyber-Seniors program or host an event. In addition, we provide virtual volunteer opportunities for students who require work experience for course completion.

Contact Charlene@cyberseniors.org for a copy of our logo and instructions on how to link to our website. To register as a Cyber-Seniors partner visit our website at cyberseniors.org.

www.cyberseniors.org



Paid Services

TECH-TRAINING PROGRAMS FOR SENIOR CITIZENS

Cyber-Seniors offers tailored tech-training programs for senior citizens who have specific requirements that cannot be met through our free service. If you have 20 or more seniors requiring tech-training, we will custom design a training program of up to 2 hours of one-on-one training, 4 hours of group training and unlimited practice sessions for the low price of \$50/participant. All training is conducted virtually.

Tech-Training for Senior Volunteers: With COVID-19 hundreds of senior citizens have been furloughed from their volunteer positions. Cyber-Seniors provides focused technology training for senior citizens who wish to continue volunteering in an online capacity. Formal training is provided followed by unlimited practice sessions, until the senior is able assume their activities independently.

Tech-Training for Seniors with New Devices: Many organizations are providing tablets to seniors, in response to COVID-19. Unfortunately, most seniors receiving these devices are first time users and require training. We will work with you to ensure any senior receiving a new device understands how to use it and provide them with plenty of opportunities to practice using them for the specific function for which you intended them to be used.

INTERNSHIPS AND EXPERIENTIAL LEARNING OPPORTUNITIES FOR YOUTH

Cyber-Seniors provides educators with supervised volunteer work placements for students who have completed the Cyber-Seniors Mentor Training program. Students act as tech-mentors by participating in tech-training webinars and providing one-on-one tech-support to seniors. When students are not mentoring, they have the opportunity to select work projects that are of interest to them. All projects are designed to be completed virtually.

Internship Work Process

- Each student is assigned a supervisor and given set work hours and days.
- At the beginning of each shift students report to their supervisor and discuss their work assignments for the day.
- In most cases, the student is given at least one mentoring assignment during each shift. Mentoring assignments entail either participating in a tech-training webinar or providing one-on-one tech-support, and last approximately one hour.
- Students are also given the opportunity to choose an additional work project that is of interest to them.
- At the end of the work shift student check in with their supervisor, to deliver a status report on their work and share any relevant documentation.

The cost of this program negotiable and dependent on the number of students and level of supervision required.

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