



**Adults 65 years and older**

Burlington Transit

# **Transit for Older Adults in Burlington**

Presentation for Halton Older  
Adults Advisory Committee



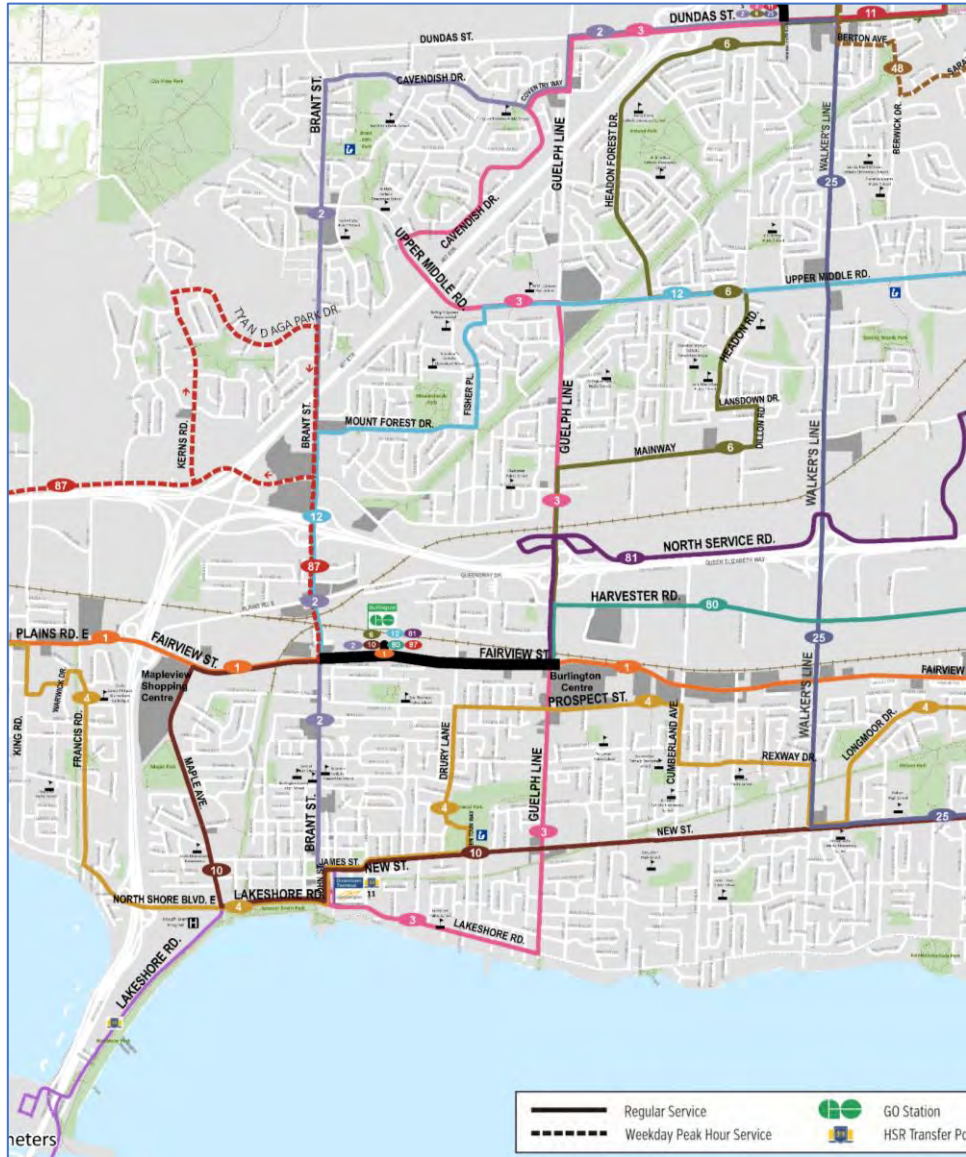


## Programs

# Free Transit

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- Adults 65 and older (Seniors)
- Low Income customers (Halton SPLIT program)
- Youth (13-19) free weekdays after 6 and all day weekends
- Child (12 and under)



# Conventional Transit Network

- Grid network
- 365 days a year service
- Seven 15-minute Routes
- Over 800 stops



# Conventional Transit **Accessibility**

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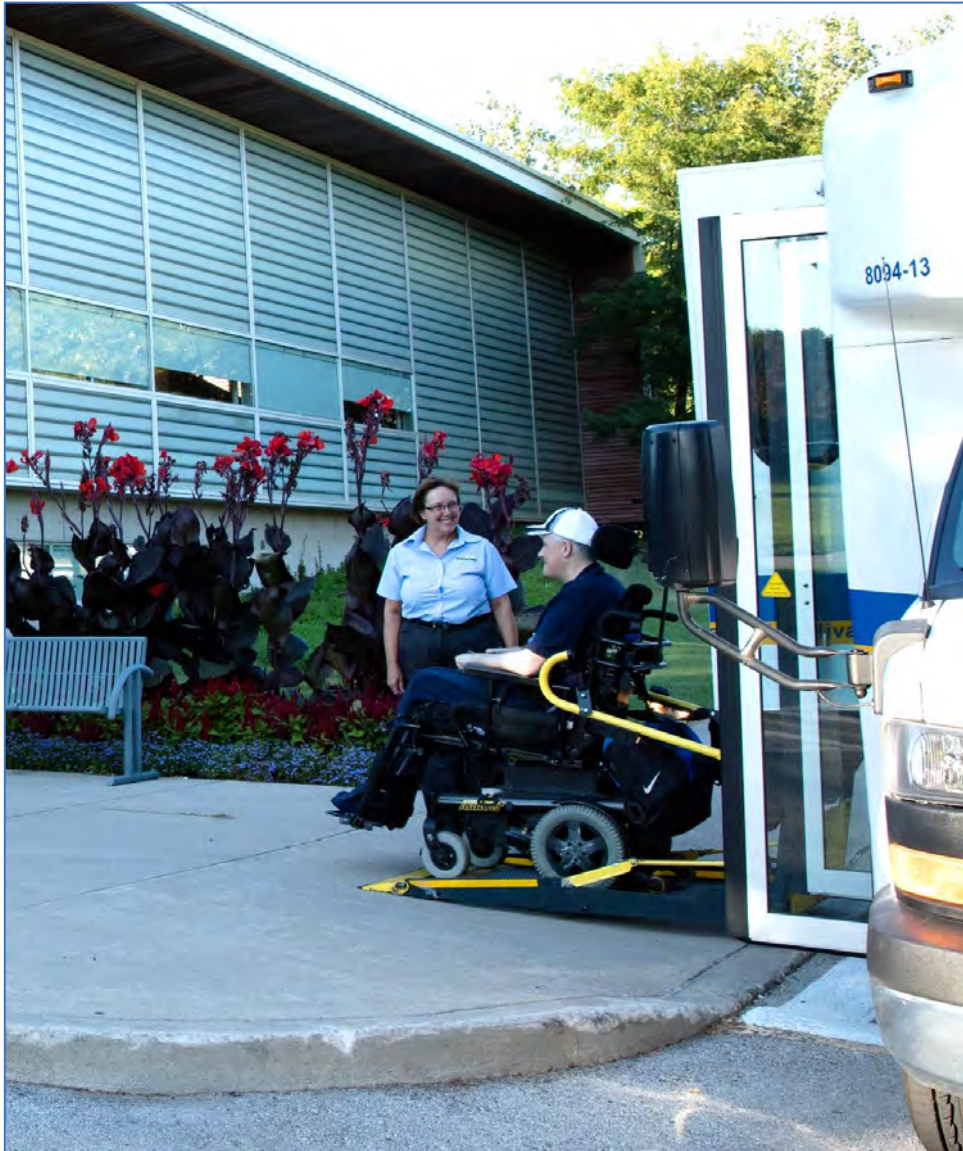
- Kneeling buses
- Ramps and priority seating
- Visual and auditory announcements



# Conventional Transit **Connections**

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- Local connections with Oakville and Hamilton
- 3 GO Transit stations and one carpool lot



## Specialized Transit **Handi-Van**

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- Accessible door to accessible door
- Go any where in Burlington
- Scheduled up to two weeks in advance
- Registration required



## Specialized Transit **Mobility and Freedom**

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- Go to malls, appointments, community centres or any where
  - Visit family
- ...wherever you need to go!



## Specialized Transit **Safety and Comfort**

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- Ramps for easy bus access
- Buses kneel
- Air conditioned and heated
- Fully trained drivers
- Support Person





## Specialized Transit **Connections**

- Transfer to Care-a-van and DARTs at transfer locations
  - **Oakville** – Appleby GO Station and Oakville Trafalgar Memorial Hospital
  - **Hamilton** – Burlington GO Station



## Services **PRESTO**

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- PRESTO Card required
- GTHA wide system
- Automatic transfers and payments
- Physical and mobile device options



## Services

# Customer Experience

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- Customer Service staff available  
Weekdays: 8 a.m. to 6 p.m.  
Weekends: 10 a.m. to 2 p.m.
- Trip Planning Assistance
- PRESTO services including SPLIT passes



## Services

# Travel Training

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- Group training opportunities
- Presentations and trips on buses
- Self-Driven: Magnus Cards
- Future: Video



## Mission

# Increase Ridership

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- Provide reliable, efficient and innovative service
- Engage and learn from older adults
- Meet needs of the active and non-active customers alike



## Mission

# Provide for Burlington

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- Be part of the community
- Be sustainable and forward looking
- 50 more years

**Thank  
You**

**Robert Hagley**  
Supervisor of Rider Experience  
and Education

[contactbt@burlington.ca](mailto:contactbt@burlington.ca)

[burlingtontransit.ca](http://burlingtontransit.ca)

