

Oakville Transit

Presented to Halton Region
Older Adult Advisory Committee

Tuesday, December 9, 2025

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Manager of Planning & Admin Services

Agenda



- Overview of Services
- Free Transit
- Future Initiatives
- Contact Us
- Questions

Oakville Transit Services

Oakville Transit has been operating since 1972

Range of services including:

- Transit Operations
- Transit Planning and Admin Services
- Fleet Maintenance
- On-Demand Services

Oakville Transit operates:

- 118 conventional transit vehicles
- 27 small capacity transit vehicles
- Supervisor support vehicles

Forecast: 5+ million boardings by end of 2025

Regional connections with Burlington Transit, MiWay, and GO Transit



Bus Routes

- Solid lines indicate regular service
- Wider lines indicate more frequent service
- Dashed lines indicate rush hour or limited service

Visit oakvilletransit.ca for information on schedules, fares and other services.

During the mid-day, a bus comes every...

- 20 minutes: 1, 5
- 30 minutes (15-20 min rush hour): 4, 14
- 30 minutes: 3, 12, 13, 15, 18, 19, 20, 28
- 45-60 minutes: 6, 11
- Rush hour only: 10, 26, 34, 37, 120, 190



Trafalgar @ Hwy 407 Park & Ride
 1 Bus

Uptown Core
 1, 5, 19, 20, 37

Laird & Ridgeway
 5, 6, 12, 120
 iWAY

Route 5 continues to Dundas @ Hwy 407 Park & Ride
Connections:
 Bus

Route 14 continues to Appleby GO
Connections:
 Bus, Train

Bronte GO
 3, 4, 6, 10, 13, 18, 28, 34
 Train, Bus

South Oakville Centre
 3, 14/14A, 15

Sheridan College
 1, 6, Bus

Routes 4, 11, 12 continue to Clarkson GO
Connections:
 iWAY, Train, Bus

Oakville GO
 1, 4, 10, 11, 13, 14/14A, 15, 18, 19, 20, 26, 28, 120, 190
 Train, Bus

Lake Ontario



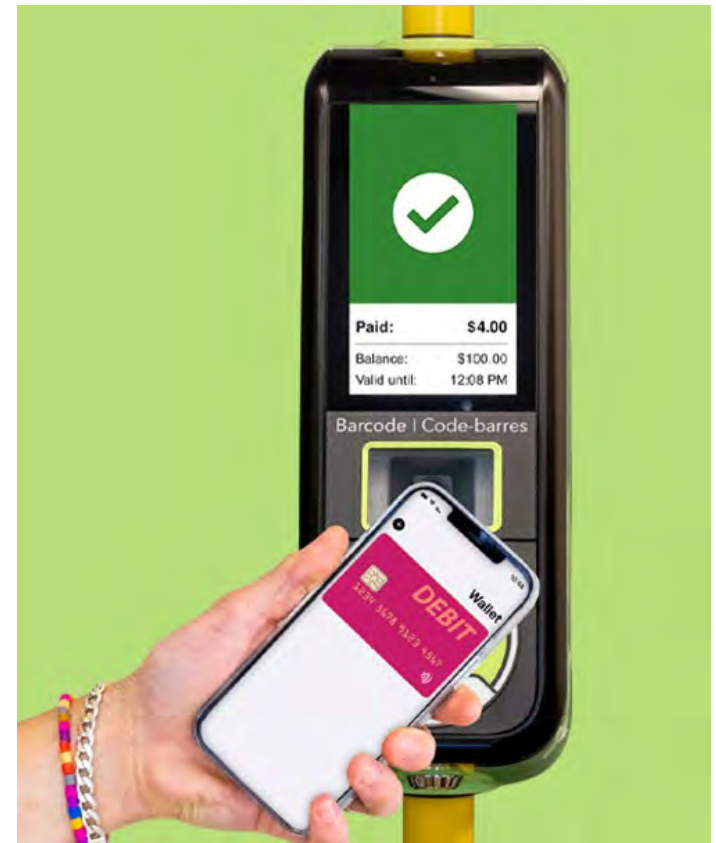
care-A-van

- Door-to-door service for eligible riders with disabilities
- Application-based eligibility
- Escorted to the first accessible door
- Easy advance booking via phone, website or app
- Connections with Peel TransHelp & Burlington Handi-Van



Fares

- Free rides for children, youth & seniors 65+ with PRESTO
- \$4 cash/debit/credit without PRESTO
- Tap PRESTO on card reader when boarding
- PRESTO: \$4 card fee (online or in person; 7–10 days delivery)
- Free digital PRESTO via Google/Apple Wallet or PRESTO app



Free Transit Initiatives

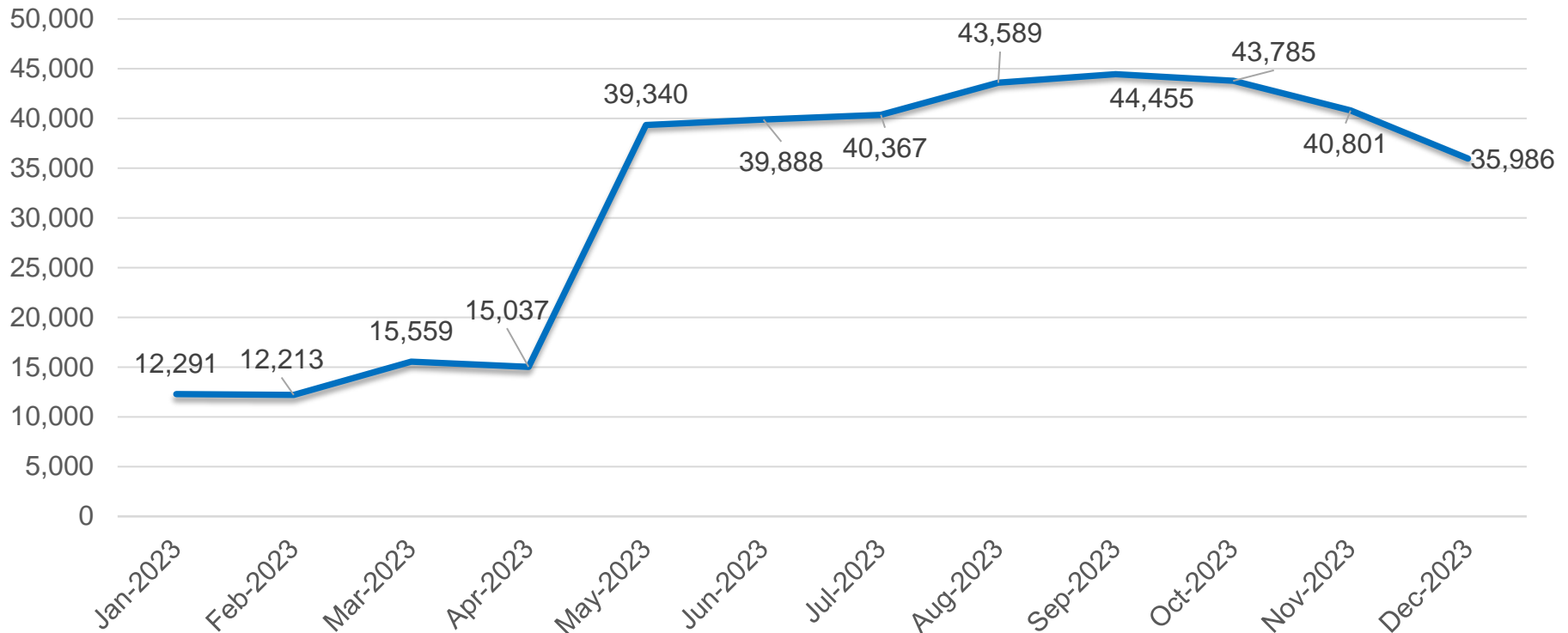
Free fare initiatives launched to improve accessibility and increase ridership

- Prior to 2023: seniors rode free one day per week
- May 2023: free transit for all seniors introduced
- May 2025: free specialized service (care-A-van) for adults



Outcome of Free Seniors

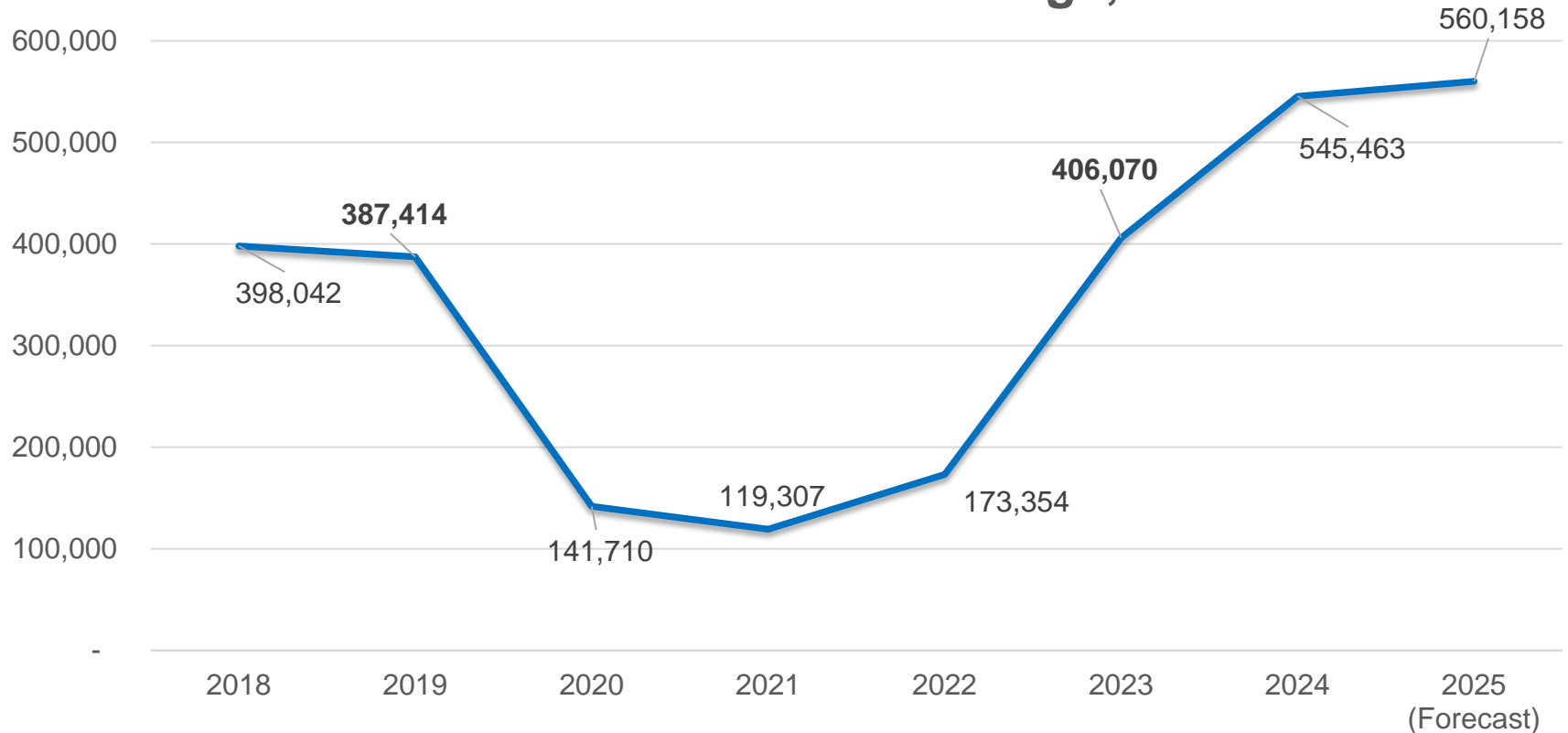
Senior Conventional Total Boardings, 2023



Senior boardings increased by 162% when free fares were introduced

Outcome of Free Seniors

Senior Conventional Total Boardings, 2018-2025



Senior boardings are forecasted to reach to 560,000 in 2025

Senior Ridership in 2025



560,158 ridership in 2025
(all time high)

+175K

adult boardings in 2025 vs 2019



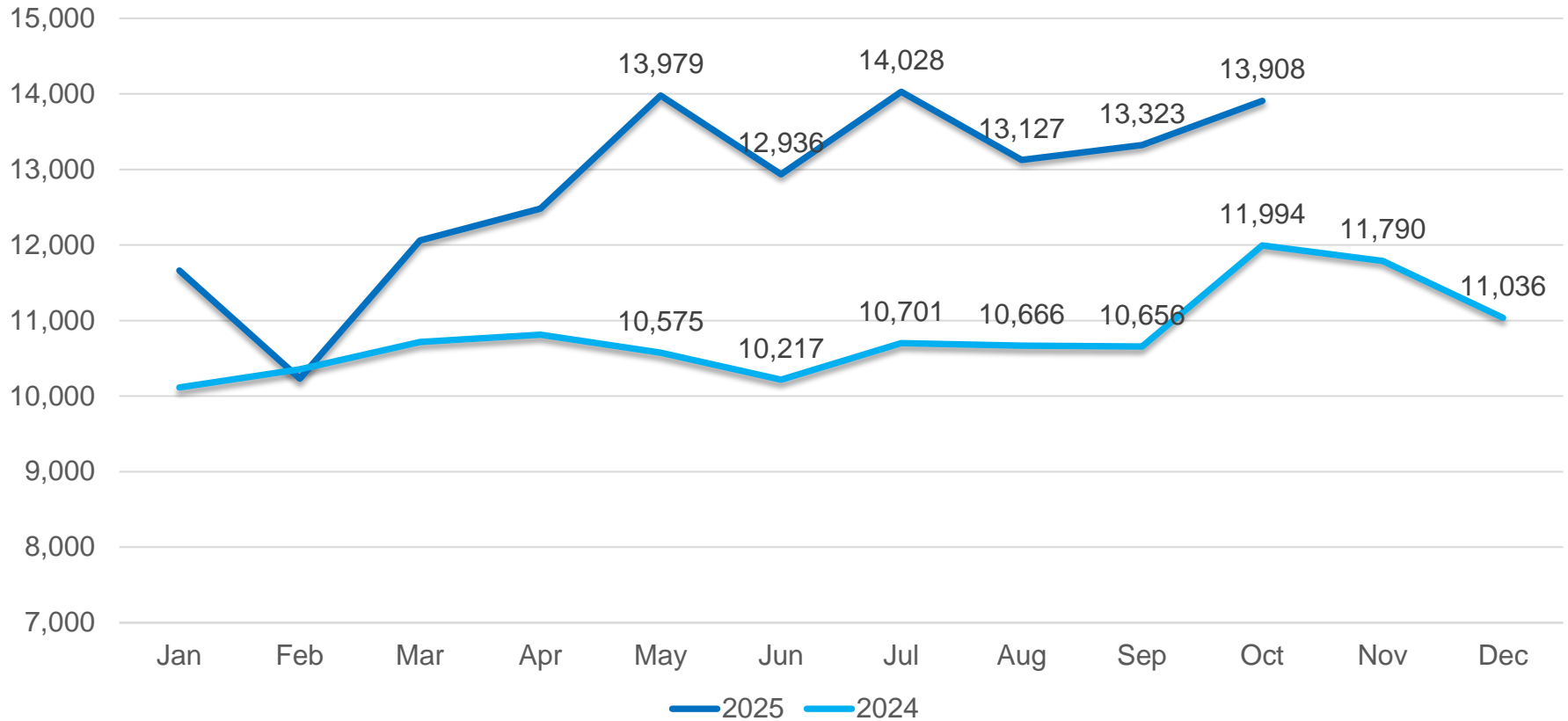
Improved routes and
frequency, with further
enhancements coming

Free care-A-van

- Seniors represent approximately 73% of care-A-van users
- May 2025 boardings increased 32% over May 2024
- Ridership continues to grow month-over-month since launch of free care-A-van service



Specialized Total Boardings, 2024 vs 2025



Benefits of Free Transit for Seniors

Increase mobility and social participation of seniors



Accessibility

Reduce costs for residents



Affordability

Encourage use of transit over driving



Sustainability

Strengthen community connections and reduce isolation



Social Inclusion

Increase access to healthcare, services and recreation

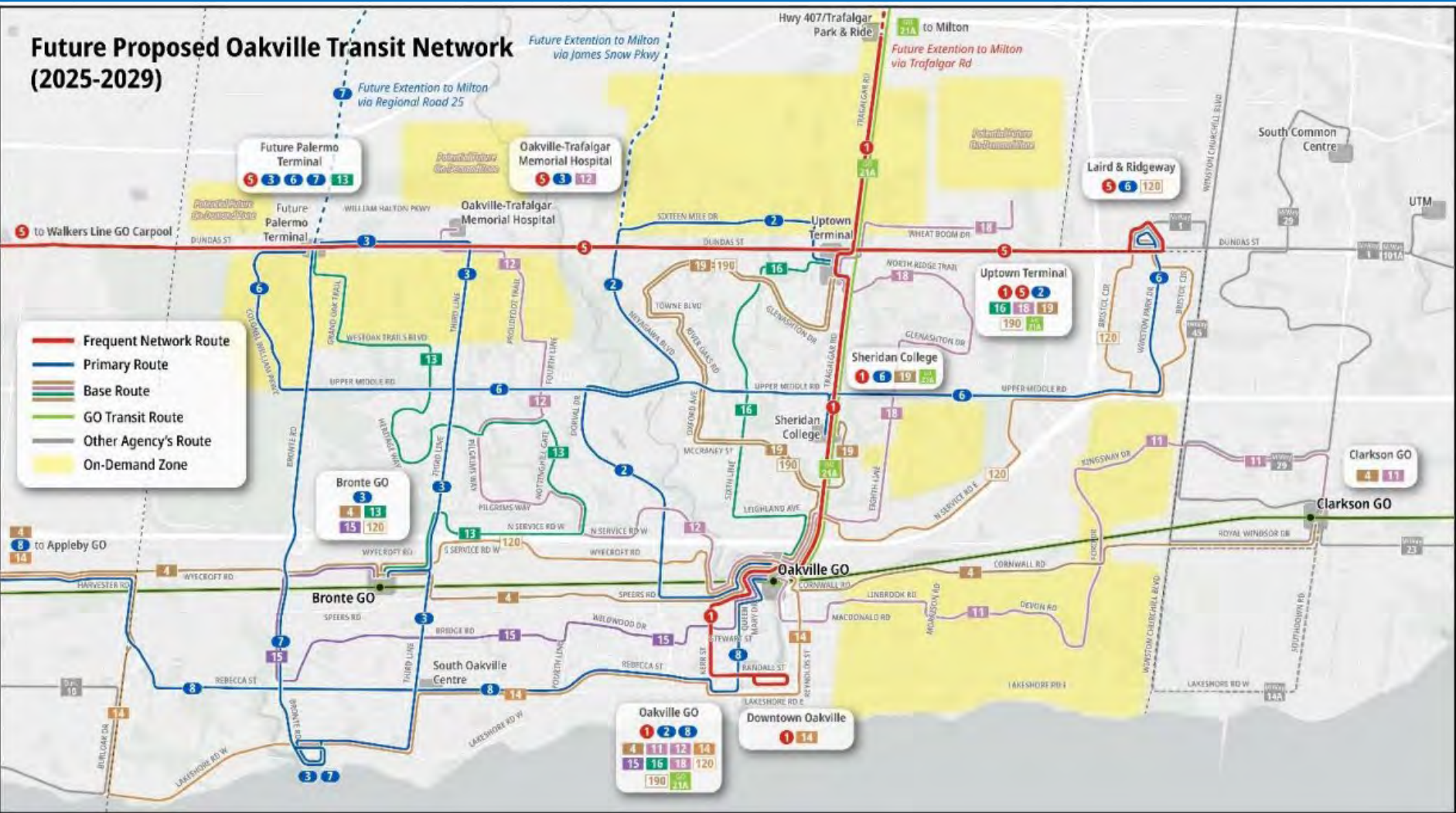


Well-being

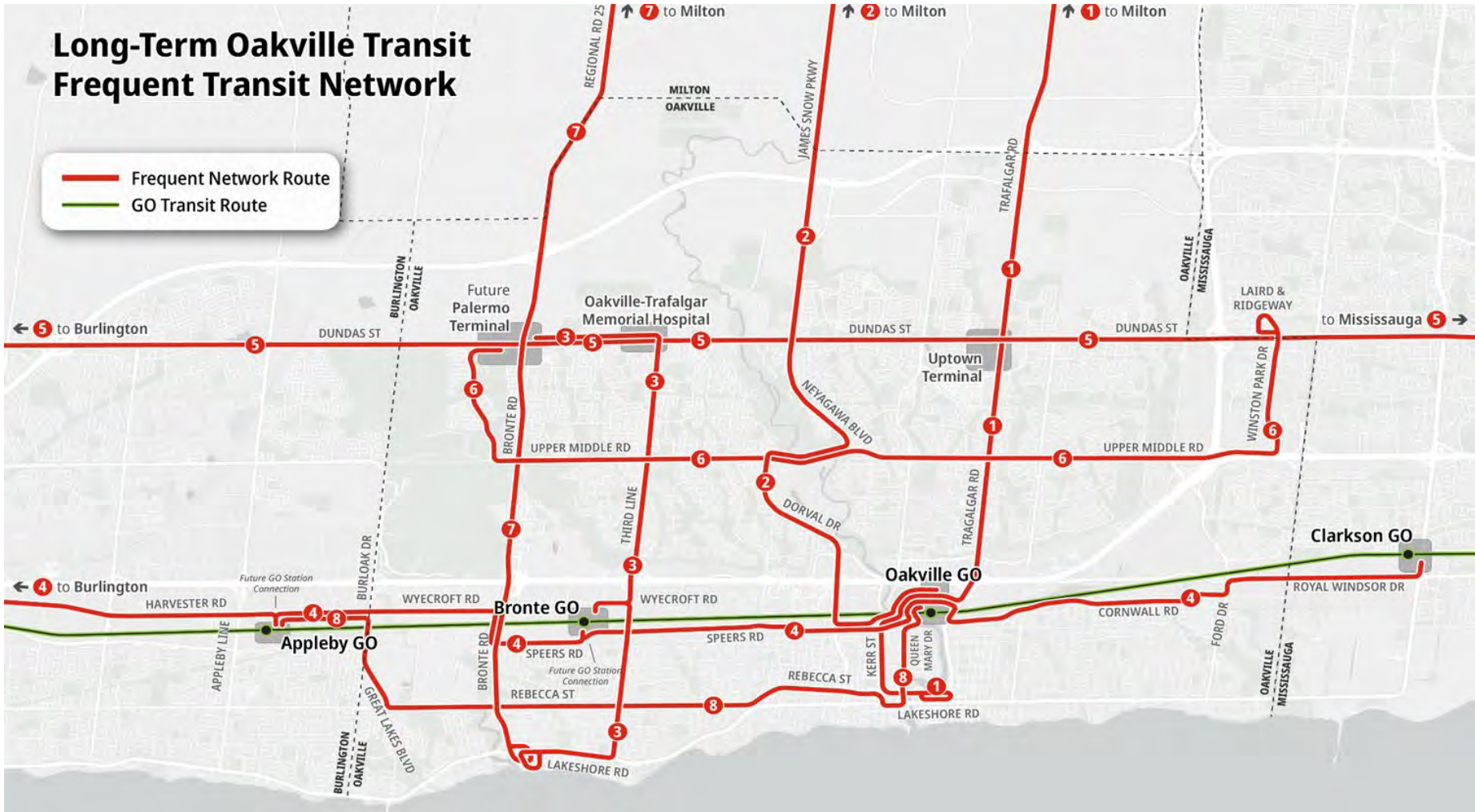
5 Year Business Plan

Future Proposed Oakville Transit Network (2025-2029)

- Frequent Network Route
- Primary Route
- Base Route
- GO Transit Route
- Other Agency's Route
- On-Demand Zone



Frequent Transit Network



Annual Service Plan

- The 5-Year Plan is implemented through focused annual service plans
- Annual planning begins with robust community outreach and engagement
- Community input is gathered through:
 - Online surveys
 - Stakeholder workshops
 - Presentations to community groups
 - Public outreach and feedback initiatives



Bus Stop Accessibility Upgrades

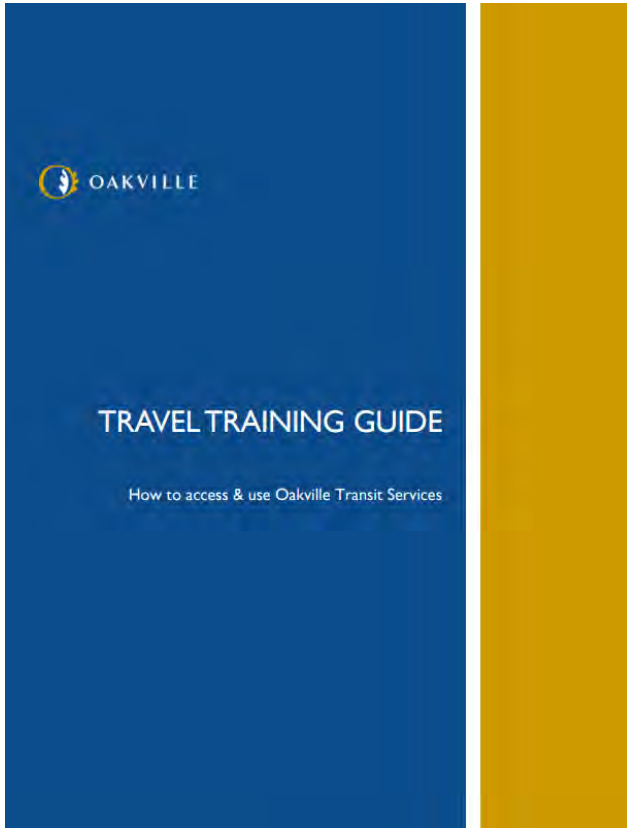
- **Fully Accessible Vehicles:** Buses have low floors, kneel to the curb, and include ramps.
- **Accessible Stops:** Most stops are accessible; where not, operators allow those using a mobility device to board at the nearest, safest location.
- **Ongoing Upgrades:** More stops are being made accessible, with added shelters and bus pads for easier boarding.



Travel Training Guide

(To be released early 2026)

- Accessible document to help riders learn how to use transit.
- The guide includes:
 - An overview of Oakville Transit services
 - How to plan your trip
 - How to pay your fare
 - How to recognize bus routes and stops
 - How to board, exit, signal your stop
 - Key travel/safety tips



Feedback / Contact Information

- Oakville Transit welcomes feedback and questions
 - transit@oakville.ca
 - 905-815-2020 general phone line
 - 905-337-9222 care-A-van phone line
 - Social media
 - X and Facebook



OAKVILLE TRANSIT

QUESTIONS

