

Wheeled Cart Program

Older Adults Advisory Committee

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Presentation Overview



- 1 Recap of Wheeled Cart Demonstration Project
- 2 Region-wide Wheeled Cart Implementation
- 3 Communication Plan

Overview of Wheeled Cart Demonstration Project



- In 2023, 1,850 homes across 8 areas participated in a wheeled cart demonstration project.
- Areas included urban, rural, single-family on large lots, and townhouses
- Homes were provided with various cart sizes and provided with an opportunity to exchange the cart size after 3 months.
- The current Green Cart was used during the Demonstration Project.
- A consultant completed several studies on cart usage and collection
- Participants were provided with communication toolkits, public information sessions, a dedicated email to provide their feedback and two surveys

Results of Wheeled Cart Demonstration Project

- 85 % of survey respondents were supportive or neutral
- Benefits commonly identified were reduction of wind-blown litter, waste is protected during extreme weather and from pests and rodents, and that carts are easier to move to and from the curb.
- Challenges commonly identified were that carts take up too much storage space, carts are difficult to clean, carts are not an appropriate size for storing garbage, and carts are difficult to move; however, only 10 to 34 per cent of respondent identified these as challenges.
- Based on the demonstration project's positive results, along with insights from other municipalities and industry best practices, Regional Council approved expanding the Wheeled Cart Waste Collection Program to all households, starting in 2027.



Region-wide Wheeled Cart Implementation

The Region is investing in the wheeled cart program for the operational efficiencies and benefits to residents including:



OPERATIONAL EFFICIENCIES

- Streamline operations for faster, more reliable service.
- Supports consistent service delivery for growing communities like Halton Region



ENVIRONMENTAL SUSTAINABILITY

- Streamline operations for faster, more reliable service.
- Supports consistent service delivery for growing communities like Halton Region



WORKER SAFETY & RETENTION

- Reduces physical strain and risk of injury
- Creates a safer, more inclusive work environment
- Improves job satisfaction



ADDITIONAL BENEFITS

- Allows for higher waste limits per cart
- Reduces risk of exposure to hazardous materials like sharps/broken glass

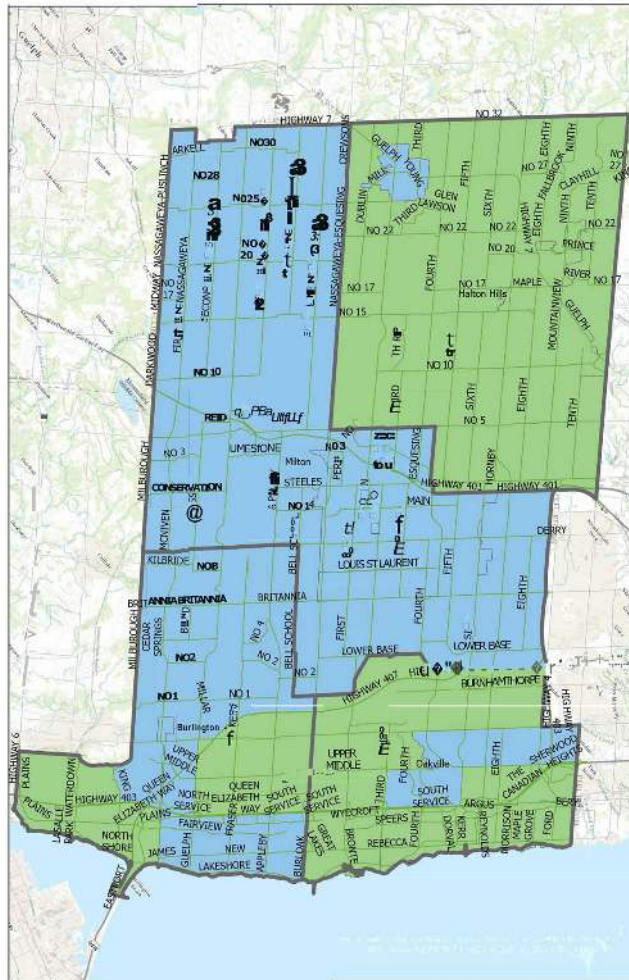


RESIDENT EXPERIENCE

- Wheeled carts are easy to use and move.
- Encourages proper sorting and recycling participation
- Leads to higher compliance

Phased Implementation

Halton Region Wheeled Cart Implementation Plan Phases



Legend

C | Municipal Boundaries
HaltonPR
Phase 1
Phase 2

Collection Day	Phase 1 (household count)	Phase 2 (household count)
Monday	25,383	8,194
Tuesday	6,787	26,855
Wednesday	19,878	15,922
Thursday	20,852	29,476
Friday	72,232	23,913
Total	89,133	94,454

- To ensure a smooth transition and to allow us to address any challenges along the way, we're 'rolling' out the program in phases.
- 18,000 additional homes were provided with wheeled garbage carts in June 2025.
- In April 2027, the Region starts a new waste collection contract that will implement the automated collection in two phases.
- Households will receive a garbage and organics cart.
- All households in the blue areas will start in April 2027.
- The remaining homes in the green areas will start a year later in spring 2028

Wheeled Cart Sizes



- **A 240 Litre Wheeled Garbage Cart** will be the standard size provided to households (holds 3-4 garbage bags)
- H 109 cm (43”) W 62 cm (24.5”) D 71 cm (28”)
- **An 80 Litre Green Cart** that is compatible with the new automated collection trucks will be provided to all households



- **A 120 Litre Wheeled Garbage Cart** will be available upon request to households
- H 95 cm (37.5”) W 54 cm (19”) D 48 cm (21.5”)
- A garbage cart size request form will be available on the Region’s website prior to cart deliveries.
- A cart size exchange period will be provided several months after residents have been using their cart

Assisted Wheeled Cart Collection



- Region developing an Assisted Wheeled Cart Waste Collection Service
- The Collection Contractor will walk onto a resident's property to collect the Carts.
- Service will consist of bringing Carts from a Designated Location to the curbside for waste collection and returning them to the Designated Location.
- A resident will need to apply for, be approved and sign an agreement and waiver to receive the Service

Communication Plan



- An extensive Communication Plan is being developed and will be provided to Region Council early in 2026
- Dedicated webpage [Halton - Wheeled Cart Waste Collection Program](#)
- Public Information Centres and Displays



Videos



- Video for the garbage cart expansion was shared on Halton's social channels and available on halton.ca
- <https://youtu.be/dUFL-R6F65I>
- Further videos will be developed for Phase 1

Waste Collection Calendar Schedule and Reminders for Older Adults

As part of our commitment to reducing printed materials, Halton Region encourages residents to use our online waste collection calendar and reminder tool.



YOUR WASTE COLLECTION...
MADE EASY

Sign up for waste reminders today!

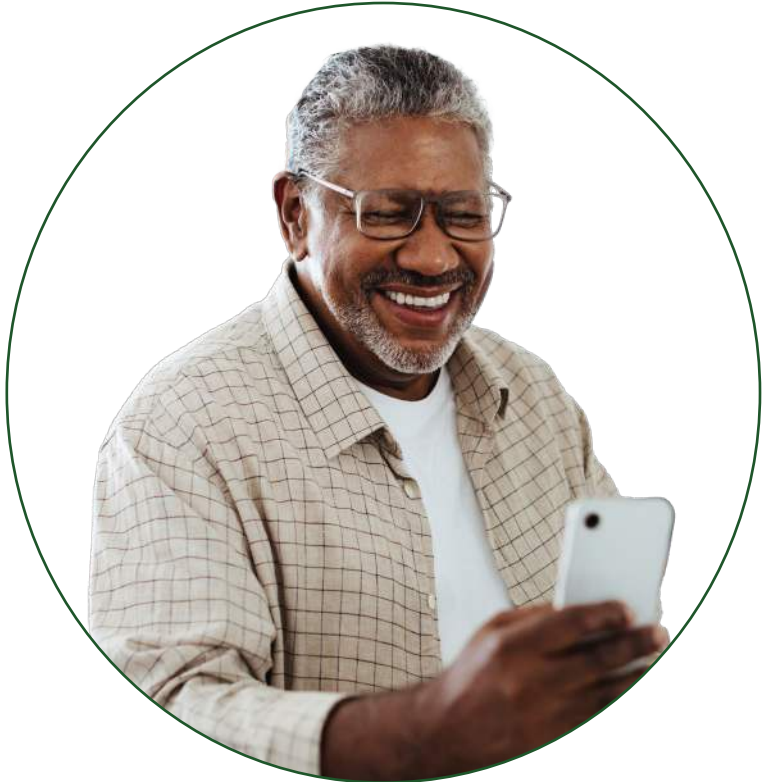
Halton
REGION

halton.ca/waste

The advertisement features a smiling older man with glasses looking at his smartphone. The background is a light green and white geometric pattern. The text is in a clean, sans-serif font.

- Online waste calendar
 - view your waste schedule
 - print your waste schedule
 - upload calendar to your phone
 - sign up for collection reminders (sent as an email or phone message)
- Is this tool accessible to older adults?
- Are there additional methods that can be used to help older adults stay informed?

Feeling Informed



- What communication channels, formats or outreach methods work best for older residents?
- Are there specific methods and sources that would be effective?
- What types of messaging or supports help older adults feel confident when learning about new program changes?

Thank you!

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Waste Management
Public Works
Halton Region

